Becoming Strategic With Robotic Process Automation

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The AI Advantage Thomas H. Davenport 2019-08-06 Cutting through the hype, a practical guide to using artificial intelligence for business benefits and competitive advantage. In The AI Advantage, Thomas Davenport offers a guide to using artificial intelligence in business. He describes what technologies are available and how companies can use them for business benefits and competitive advantage. He cuts through the hype of the AI craze—remember when it seemed plausible that IBM's Watson could cure cancer?—to explain how businesses can put artificial intelligence to work now, in the real world. His key recommendation: don't go for the "moonshot" (curing cancer, or synthesizing all investment knowledge); look for the "low-hanging fruit" to make your company more efficient. Davenport explains that the business value AI offers is solid rather than sexy or splashy. AI will improve products and processes and make decisions better informed—important but largely invisible tasks. AI technologies won't replace human workers but augment their capabilities, with smart machines to work alongside smart people. AI can automate structured and repetitive work; provide extensive analysis of data through machine learning ("analytics on steroids"), and engage with customers and employees via chatbots and intelligent agents. Companies should experiment with these technologies and develop their own expertise. Davenport describes the major AI technologies and explains how they are being used, reports on the AI work done by large commercial enterprises like Amazon and Google, and outlines strategies and steps to becoming a cognitive corporation. This book provides an invaluable guide to the real-world future of business AI. A book in the Management on the Cutting Edge series, published in cooperation with MIT Sloan Management Review.

The Strategies of Informing Technology in the 21st Century Targowski, Andrew 2021-09-18 Digital technology is ever-changing, which means that those working or planning to work in IT or apply IT systems must strategize how and what applications and technologies are ideal for sustainable civilization and human development. Developmental trends of IT and the digitalization of enterprise, agriculture, healthcare, education, and more must be explored within the boundaries of ethics and law in order to ensure that IT does not have a harmful effect on society. The Strategies of Informing Technology in the 21st Century is a critical authored reference book that develops the strategic attitude in developing and operating IT applications based on the requirements of sustainable civilization and ethical and wise applications of technology in

society. Technological progress is examined including trends in automation, artificial intelligence, and information systems. The book also specifically covers applications of digital informing strategies in business, healthcare, agriculture, education, and the home. Covering key concepts such as automation, robotization, and digital infrastructure, it is ideal for IT executives, CIS/MIS/CS faculty, cyber ethics professionals, technologists, systems engineers, IT specialists and consultants, security analysts, students, researchers, and academicians.

INTELLIGENT AUTOMATION PASCAL. BARKIN BORNET (IAN. WIRTZ, JOCHEN.) 2020

The Robotic Process Automation Handbook Tom Taulli 2020-02-28 While Robotic Process Automation (RPA) has been around for about 20 years, it has hit an inflection point because of the convergence of cloud computing, big data and AI. This book shows you how to leverage RPA effectively in your company to automate repetitive and rules-based processes, such as scheduling, inputting/transferring data, cut and paste, filling out forms, and search. Using practical aspects of implementing the technology (based on case studies and industry best practices), you'll see how companies have been able to realize substantial ROI (Return On Investment) with their implementations, such as by lessening the need for hiring or outsourcing. By understanding the core concepts of RPA, you'll also see that the technology significantly increases compliance – leading to fewer issues with regulations – and minimizes costly errors. RPA software revenues have recently soared by over 60 percent, which is the fastest ramp in the tech industry, and they are expected to exceed $1 billion by the end of 2019. It is generally seamless with legacy IT environments, making it easier for companies to pursue a strategy of digital transformation and can even be a gateway to AI. The Robotic Process Automation Handbook puts everything you need to know into one place to be a part of this wave. What You'll Learn Develop the right strategy and planDeal with resistance and fears from employeesTake an in-depth look at the leading RPA systems, including where they are most effective, the risks and the costsEvaluate an RPA system Who This Book Is For IT specialists and managers at mid-to-large companies

Automation and Collaborative Robotics Peter Matthews 2020-06-30 Understand the current and future research into technologies that underpin the increasing capabilities of automation technologies and their impact on the working world of the future. Rapid advances in automation and robotics technologies are often reported in the trade and general media, often relying on scary headlines such as "Jobs Lost to Robots." It is certainly true that work will change with the advent of smarter and faster automated workers; however, the scope and scale of the changes is still unknown. Automation may seem to be here already, but we are only at the early stages. Automation and Collaborative Robotics explores the output of current research projects that are improving the building blocks of an automated world. Research into collaborative robotics (cobotics) is merging digital, audio, and visual data to generate a commonly held view between cobots and their human collaborators. Low-power machine learning at the edge of the network can deliver decision making on cobots or to their manipulations. Topics covered in this book include: Robotic process automation, chatbots, and their impact in the near future The hype of automation and headlines leading to concerns over the future of work Component technologies that are still in the research labs Foundational technologies and collaboration that will enable many tasks to be automated with human workers being re-skilled and displaced rather than replaced What You Will Learn Be aware of the

technologies currently being researched to improve or deliver automation Understand the impact of robotics, other automation technologies, and the impact of AI on automation Get an idea of how far we are from implementation of an automated future Know what work will look like in the future with the deployment of these technologies Who This Book Is For Technical and business managers interested in the future of automation and robotics, and the impact it will have on their organizations, customers, and the business world in general

Tech Trends in Practice Bernard Marr 2020-04-09 Discover how 25 powerful technology trends are transforming 21st century businesses How will the latest technologies transform your business? Future Tech Trends in Practice will give you the knowledge of today's most important technology trends, and how to take full advantage of them to grow your business. The book presents25 real-world technology trends along with their potential contributions to organisational success. You'll learn how to integrate existing advancements and plan for those that are on the way. In this book, best-selling author, strategic business advisor, and respected futurist Bernard Marr explains the role of technology in providing innovative businesses solutions for companies of varying sizes and across different industries. He covers wide-ranging trends and provides an overview of how companies are using these new and emerging technologies in practice. You, too, can prepare your company for the potential and power of trending technology by examining these and other areas of innovation described in Future Tech Trends in Practice: Artificial intelligence, including machine and deep learning The Internet of Things and the rise of smart devices Self-driving cars and autonomous drones 3D printing and additive manufacturing Blockchain technology Genomics and gene editing Augmented, virtual and mixed reality When you understand the technology trends that are driving success, now and into the future, you'll be better positioned to address and solve problems within your organisation.

Research Anthology on Decision Support Systems and Decision Management in Healthcare, Business, and Engineering Management Association, Information Resources 2021-05-28 Decision support systems (DSS) are widely touted for their effectiveness in aiding decision making, particularly across a wide and diverse range of industries including healthcare, business, and engineering applications. The concepts, principles, and theories of enhanced decision making are essential points of research as well as the exact methods, tools, and technologies being implemented in these industries. From both a standpoint of DSS interfaces, namely the design and development of these technologies, along with the implementations, including experiences and utilization of these tools, one can get a better sense of how exactly DSS has changed the face of decision making and management in multi-industry applications. Furthermore, the evaluation of the impact of these technologies is essential in moving forward in the future. The Research Anthology on Decision Support Systems and Decision Management in Healthcare, Business, and Engineering explores how decision support systems have been developed and implemented across diverse industries through perspectives on the technology, the utilizations of these tools, and from a decision management standpoint. The chapters will cover not only the interfaces, implementations, and functionality of these tools, but also the overall impacts they have had on the specific industries mentioned. This book also evaluates the effectiveness along with benefits and challenges of using DSS as well as the outlook for the future. This book is ideal for decision makers, IT consultants and specialists, software developers, design professionals, academicians, policymakers, researchers, professionals, and students interested in how DSS is being used in different industries.

<u>Handbook of Artificial Intelligence and Robotic Process Automation</u> Al Naqvi 2020-11-27 President Putin's explicit declaration that the country that makes progress in artificial intelligence will rule the world has launched a new race for dominance. In this era of cognitive competition and total automation, every country understands that it must rapidly adopt AI or go bust. To stay competitive a country must have a strategy. But how should a government proceed? What areas it must focus on? Where should it even start? This book provides answers to these important, yet pertinent, questions and more. Presenting the viewpoints of global experts and thought leaders on key issues relating to AI and government policies, this book directs us to the future.

Responsible Design, Implementation and Use of Information and Communication Technology Marié Hattingh 2020-04-06 This two-volume set constitutes the proceedings of the 19th IFIP WG 6.11 Conference on e-Business, e-Services, and e-Society, I3E 2020, held in Skukuza, South Africa, in April 2020.* The total of 80 full and 7 short papers presented in these volumes were carefully reviewed and selected from 191 submissions. The papers are organized in the following topical sections: Part I: block chain; fourth industrial revolution; eBusiness; business processes; big data and machine learning; and ICT and education Part II: eGovernment; eHealth; security; social media; knowledge and knowledge management; ICT and gender equality and development; information systems for governance; and user experience and usability *Due to the global COVID-19 pandemic and the consequential worldwide imposed travel restrictions and lockdown, the I3E 2020 conference event scheduled to take place in Skukuza, South Africa, was unfortunately cancelled.

Robotic Process Automation and Risk Mitigation Mary Cecelia Lacity 2017

Service Automation Leslie Willcocks 2016-02 The hype and fear, globally, that surrounds service automation, robots and the future of work need to be punctured by in-depth research. This book, by Professors Leslie Willcocks and Mary Lacity, captures a year's worth of learning about service automation based on a survey, in-depth client case studies, and interviews with service automation clients, providers, and advisors. The authors cleverly embed today's empirical lessons into the broader history and context of automation, as a vital key in understanding the fast-rising phenomenon of service automation. The authors give a balanced, informed and compelling view on gaining the many benefits, as well as managing the downsides, of present and future technologies. The book has a number of key selling points: The authors are globally recognised for outstanding, world-class research; the book describes types of automation and gives evidence for multiple business benefits; in-depth case studies are included – from clients, providers and advisors of service automation; 25 key lessons are given, on how to deploy service automation in the workplace and there is a focus on the future of work, including robotic process automation, with valuable predictions and critique.

Society 5.0 Aurona Gerber 2021-09-23 This book constitutes revised and selected papers from the First International Conference on Society 5.0, Society 5.0 2021, held virtually in June 2021. The 12 full papers and 3 short papers presented in this volume were thoroughly reviewed and selected from the 54 qualified submissions. The papers discuss topics on application of the fourth industrial revolution innovations (e.g. Internet of Things, Big Data, Artificial intelligence, and the sharing economy) in healthcare, mobility, infrastructure, politics, government, economy and industry.

International Perspectives and Strategies for Managing an Aging Workforce Ince, Fatma 2022-03-11 Older employees are often seen as an obstacle and not as an opportunity for companies, especially regarding the transfer of knowledge and experience. Effective development and utilization of older professional and managerial employees is an important issue as most organizations are not prepared to tailor their training methods to the needs and preferences of these employees due to negative stereotypes. Managing a rapidly aging workforce and sustaining economic dynamism calls for systematic research to prevent age discrimination due to an incomplete knowledge of older workers and politically challenging policy choices that require strong political commitments, robust management leadership, and social consensus. International Perspectives and Strategies for Managing an Aging Workforce examines the differences in stereotypes of older employees compared to younger employees in companies; analyzes the impact of the aging workforce on retention, productivity, and well-being; and investigates organizational systems, processes, and practices for managing older workers. Covering a range of topics such as retention and retirement, this reference work is ideal for researchers, academicians, practitioners, business owners, managers, human resource workers, instructors, and students.

The Automation Advantage: Embrace the Future of Productivity and Improve Speed, Quality, and Customer Experience Through AI Bhaskar Ghosh 2021-12-07 From the global automation leaders at Accenture—the first-ever comprehensive blueprint for how to use and scale AI-powered intelligent automation in the enterprise to gain competitive advantage through faster speed to market, improved product quality, higher efficiency, and an elevated customer experience. Many companies were already implementing limited levels of automation when the pandemic hit. But the need to rapidly change business processes and how organizations work resulted in the compression of a decade's worth of digital transformation into a matter of months. Technology suddenly became the essential element for rapid organizational change and the creation of 360-degree value benefiting all stakeholders. Businesses are faced with the imperative to embrace that change or risk being left behind. In The Automation Advantage, global enterprise technology and automation veterans Bhaskar Ghosh, Rajendra Prasad, and Gayathri Pallail give business leaders and managers the action plan they need to execute a strategic agenda that enables them to quickly and confidently scale their automation and AI initiatives. This practical and highly accessible implementation guide answers leaders' burning questions, such as: How do I identify and prioritize automation opportunities? How do I assess my legacy systems and data issues? How do I derive full value out of my technology investments and automation efforts? How can I inspire my employees to embrace change and the new opportunities presented by automation? The Automation Advantage goes beyond optimizing process to using AI to transform almost any business activity in any industry to make it faster, more streamlined, cost efficient, and customer-focused—vastly improving overall productivity and performance. Featuring case studies of successful automation solutions, this indispensable road map includes guiding principles for technology, governance, culture, and leadership change. It offers a human-centric approach to AI and automation that leads to sustainable transformation and measurable business results.

Robotic Process Automation Fundamentals for Accounting and Finance Professionals Certificate AICPA 2020-03-24

Data Science Strategy For Dummies Ulrika Jägare 2019-06-10 All the answers to

your data science questions Over half of all businesses are using data science to generate insights and value from big data. How are they doing it? Data Science Strategy For Dummies answers all your questions about how to build a data science capability from scratch, starting with the "what" and the "why" of data science and covering what it takes to lead and nurture a top-notch team of data scientists. With this book, you'll learn how to incorporate data science as a strategic function into any business, large or small. Find solutions to your real-life challenges as you uncover the stories and value hidden within data. Learn exactly what data science is and why it's important Adopt a data-driven mindset as the foundation to success Understand the processes and common roadblocks behind data science Keep your data science program focused on generating business value Nurture a top-quality data science team In non-technical language, Data Science Strategy For Dummies outlines new perspectives and strategies to effectively lead analytics and data science functions to create real value.

Artificial Intelligence Basics Tom Taulli 2019-08-01 Artificial intelligence touches nearly every part of your day. While you may initially assume that technology such as smart speakers and digital assistants are the extent of it, AI has in fact rapidly become a general-purpose technology, reverberating across industries including transportation, healthcare, financial services, and many more. In our modern era, an understanding of AI and its possibilities for your organization is essential for growth and success. Artificial Intelligence Basics has arrived to equip you with a fundamental, timely grasp of AI and its impact. Author Tom Taulli provides an engaging, non-technical introduction to important concepts such as machine learning, deep learning, natural language processing (NLP), robotics, and more. In addition to guiding you through real-world case studies and practical implementation steps, Taulli uses his expertise to expand on the bigger questions that surround AI. These include societal trends, ethics, and future impact AI will have on world governments, company structures, and daily life. Google, Amazon, Facebook, and similar tech giants are far from the only organizations on which artificial intelligence has had—and will continue to have—an incredibly significant result. AI is the present and the future of your business as well as your home life. Strengthening your prowess on the subject will prove invaluable to your preparation for the future of tech, and Artificial Intelligence Basics is the indispensable guide that you've been seeking. What You Will Learn Study the core principles for AI approaches such as machine learning, deep learning, and NLP (Natural Language Processing)Discover the best practices to successfully implement AI by examining case studies including Uber, Facebook, Waymo, UiPath, and Stitch FixUnderstand how AI capabilities for robots can improve businessDeploy chatbots and Robotic Processing Automation (RPA) to save costs and improve customer serviceAvoid costly gotchasRecognize ethical concerns and other risk factors of using artificial intelligenceExamine the secular trends and how they may impact your business Who This Book Is For Readers without a technical background, such as managers, looking to understand AI to evaluate solutions.

Robotic Process Automation Projects Nandan Mullakara 2020-05-26 Robotic Process Automation helps businesses to automate systems to reduce human efforts for tasks that are monotonous and can be performed by machines. This project based guide expands on the RPA principles and helps you build automation solutions for the real world using the most popular RPA tools – UiPath and Automation Anywhere Cloud.

Robotic Process Automation Strategy for Business Leaders AICPA 2020-03-24

Robotic Process Automation Christian Czarnecki 2021-05-10 This book brings together experts from research and practice. It includes the design of innovative Robot Process Automation (RPA) concepts, the discussion of related research fields (e.g., Artificial Intelligence, AI), the evaluation of existing software products, and findings from real-life implementation projects. Similar to the substitution of physical work in manufacturing (blue collar automation), Robotic Process Automation tries to substitute intellectual work in office and administration processes with software robots (white-collar automation). The starting point for the development of RPA was the observation that – despite the use of process-oriented enterprise systems (such as ERP, CRM and BPM systems) – additional manual activities are still indispensable today. In the RPA approach, these manual activities are learned and automated by software robots, either by defining rules or by observing manual activities. RPA is related to business process management, machine learning, and artificial intelligence. Tools for RPA originated from dedicated stand-alone software. Today, RPA functionalities are also integrated into elaborated process management suites. From a conceptual perspective, RPA can be structured into input components (sensors in the wide sense), an intelligence center, and output components (actuators in the wide sense). From a strategic perspective, the impact of RPA can be related to the support of existing tasks, the complete substitution of human activities, and the innovation of processes as well as business models. At present, high expectations are related to the use of RPA in the improvement of software-supported business processes. Manual activities are learned and automated by software robots that interact with existing applications via the presentation layer. In combination with artificial intelligence (AI) as well as innovative interfaces (e. g., voice recognition) RPA creates a novel level of automation for office and administration processes. Its benefit potential reaches a return on investment (ROI) up-to 800% that is documented in various case studies.

Handbook of Research on Strategic Fit and Design in Business Ecosystems Hacioglu, Umit 2019-08-30 With advancing information technology, businesses must adapt to more efficient structures that utilize the latest in robotics and machine learning capabilities in order to create optimal human-robot cooperation. However, there are vital rising concerns regarding the possible consequences of deploying artificial intelligence, sophisticated robotic technologies, automated vehicles, self-managing supply modes, and blockchain economies on business performance and culture, including how to sustain a supportive business culture and to what extent a strategic fit between human-robot collaboration in a business ecosystem can be created. The Handbook of Research on Strategic Fit and Design in Business Ecosystems is a collection of innovative research that builds a futuristic view of evolving business ecosystems and a deeper understanding of business transformation processes in the new digital business era. Featuring research on topics such as cultural hybridization, Industry 4.0, and cybersecurity, this book is ideally designed for entrepreneurs, executives, managers, corporate strategists, economists, IT specialists, IT consultants, engineers, students, researchers, and academicians seeking to improve their understanding of future competitive business practices with the adoption of robotic and information technologies.

Implementing Oracle Integration Cloud Service Robert van Molken 2017-01-20 Understand everything you need to know about Oracle's Integration Cloud Service and how to utilize it optimally for your business About This Book The only

guide to Integration Cloud Service in the market Focused on practical action to deliver business value A professional's guide to an expensive product, providing comprehensive training, and showing how to extract real business value from the product Who This Book Is For This book is ideal for any IT professional working with ICS, any Oracle application or cloud solution developer or analyst who wants to work with ICS to deliver business value. What You Will Learn Use ICS to integrate different systems together without needing to be a developer Gain understanding of what a number of technologies and standards provide – without needing to understand the fine details of those standards and technologies Understand the use of connectors that Oracle provide from technology based connections such as file and database connections to SaaS solutions ranging from Salesforce to Twitter Enrich data and extend SaaS integration to route to different instances Utilize a number of tools to help develop and check that your integrations work before connecting to live systems Introduce and explain integration concepts so that the integrations created are maintainable and sustainable for the longer term Provide details on how to keep up to date with the features that Oracle and partners provide in the future Get special connections developed to work with ICS In Detail Businesses are built on data, and applications that access that data. In modern businesses the same cloud-based data stores and applications might be accessed by hundreds of different applications from thousands of different devices via APIs. To make this happen, APIs must be wired together i.e. integrated. Oracle Integration Cloud Service provides a complete method for integrating enterprise applications in the cloud. Integration Cloud Service (ICS) provides a cloud hosted means to integrate systems together using a graphical means to define and represent integrations. This book will be a comprehensive, hands-on guide to building successful, high-availability integrations on ICS. This book sets out to demonstrate how ICS can be used to effectively implement integrations that work both in the cloud and on premise. It starts with a fast, practical introduction to what ICS can do for your business and then shows how ICS allows you to develop integrations not only quickly but in a way that means they are maintainable and extensible. Gradually it moves into more advanced integrations, showing how to achieve sophisticated results with ICS and work with external applications. Finally the book shows you how to monitor cloud apps and go beyond ICS to build even more powerful integrated applications. By the end of the book, you will the knowledge on how to use ICS to solve your own integration needs and harness the technologies in a maintainable and sustainable manner. Style and approach This book will take a pragmatic approach and will be a business-focused guide to delivering business value with ICS.

Hyperautomation Matt Calkins 2020-11-20 HYPERAUTOMATION is a collection of expert essays on low-code development and the future of business process automation. In each chapter, an academic, analyst, implementer, or end-user examines different aspects of low-code and automation in the enterprise, clarifying both value and barriers through personal experiences and insights. With contributions from: Dr. George Westerman, MIT – Neil Ward-Dutton, IDC – Lakshmi N, Tata Consultancy Services – Sidney Fernandes & Alice Wei, University of South Florida – Lisa Heneghan, KPMG – Chris Skinner, FinTech expert – John R. Rymer, Forrester (Emeritus) – Isaac Sacolick, StarCIO – Darren Blake, Bexley Neighbourhood Care – Rob Galbraith, InsureTech expert – Ron Tolido, Capgemini – Michael Beckley, Appian All proceeds from the sale of this book will be donated to Black Girls Code, an organization providing young girls of color opportunities to learn in-demand skills in technology and computer programming.

Signals for Strategists David Schatsky 2015 This book is for

strategists❑ 4leaders, managers, entrepreneurs❑ 4who are so caught up in the daily pressures of business that they're missing key signals of their future reality. It's like driving a car heads down, staring at the dashboard, rather than heads up, looking through the windshield. We need to do both. The book is devoted to the practice of sensing, or scanning the horizon for signs of emerging trends. The sooner we see them, the better our response.Each chapter starts with a set of signals❑ 4data we observed that, taken together, helped us to reveal a trend. The impact of new technology on strategy is a theme of the book, and each chapter looks at how organizations are using new technologies to their advantage.The goal is to spark meaningful conversations within organizations: How could we participate in the collaborative economy? What could our CIO and our CMO be doing to drive strategy, innovation, and revenue growth? What could we do to leverage the Internet of Things and intelligent automation as catalysts of invention? Could we use MOOCs as pivots for corporate training, recruiting, and marketing? How might technology transform the manufacturing process, our supply chain, and the knowledge work that we do? Could we take advantage of the renaissance in domestic energy (oil and gas)? What could we be doing to counter cyber crime? What is our organization doing to tune into signals of emerging trends that may be relevant to us?In an environment where the pace of change is accelerating, sensing has become an essential discipline for all organizations. No matter your role in an organization, sensing emerging trends can make you more effective and more valuable in your work. If you've been working too heads-down lately and feel overwhelmed by data and deadlines, then this book is for you. It's a quick read designed to give you a heads up on your horizon.

Coded Leadership Pinisetti Swami Sairam 2022-08-10 Coded Leadership: Developing Scalable Management in an AI-induced Quantum World will assist researchers and industry experts working towards improvising their processes and developing and deploying strategies in an AI-induced world of quantum computing. The book introduces the necessary background to understand the challenges in today's organizational leadership and how artificial intelligence enables learning to be viewed from a probabilistic framework. Key Features Introduction to Quantum Natural Language Processing. Overview of Leadership and AI. The Age of Quantum Superiority. Challenges to Today's Leadership. AI-induced Strategic Implementation and Organizational Performance. This book serves as a reference for researchers who need to know how AI and Quantum help in leadership and organizational performance. This book will be more helpful for students who want to learn more about AI and Quantum computing in various business applications.

Service Automation in the Public Sector Gustaf Juell-Skielse

The Simple Implementation Guide to Robotic Process Automation (Rpa) Kelly Wibbenmeyer, PhD 2018-03-28 It is simple to start robotic process automation at your organizationas long as you start small. If you make it more complicated than it needs to be or try to have one person do everything, then youre destined to fail. In this guide to implementing RPA, the author examines critical issues, including how to: overcome common problems when implementing RPA in a full-scale effort; start an RPA implementation and successfully carry it out; obtain funding and support from leaders; and build an RPA team poised to succeed. The book includes pros and cons of various deployment strategies as well as key factors to consider for each option. Its filled with real examples and time lines to give you a realistic view of how to manage the process. This is a perfect quick-start guide to ensuring your organization has thought of all

of the factors required to successfully navigate your RPA deployment.

Handbook of Artificial Intelligence and Robotic Process Automation Al Naqvi 2020-11-27 President Putin's explicit declaration that the country that makes progress in artificial intelligence will rule the world has launched a new race for dominance. In this era of cognitive competition and total automation, every country understands that it must rapidly adopt AI or go bust. To stay competitive a country must have a strategy. But how should a government proceed? What areas it must focus on? Where should it even start? This book provides answers to these important, yet pertinent, questions and more. Presenting the viewpoints of global experts and thought leaders on key issues relating to AI and government policies, this book directs us to the future.

The Autonomous Enterprise Sarah Burnett 2022-01-10 With intelligent technology enabling us to boost efficiency and innovation and minimise risks, the case for AI in business grows. Over time, increased adoption of AI in business will give rise to the autonomous enterprise. The autonomous enterprise will turn current organisational models on its head, it will have a workforce of machines that are augmented by humans. The journey to the autonomous enterprise has already begun; organisations need to understand it, learn about the possibilities and the opportunities it presents, and the changes and risks that may come their way with its adoption. This book is your guide to this innovation, setting these concepts into real world context by covering the art of the possible today and providing glimpses into the future of business.

Robotic Process and Cognitive Automation: The Next Phase Mary Cecelia Lacity 2018-02-12 This book examines real-world implementations of service automation technologies using Robotic Process Automation and Cognitive Automation tools. This newest, detailed research finds that RPA adoptions are accelerating, maturing, and scaling in global enterprise. The research covers multiple industries, applications, and shared services, and uses case studies to establish action principles and how to mitigate automation risks. The book also examines the first enterprise-worthy cognitive automation tools that use machine-learning algorithms to process big data, often in natural language form, and analyses three major detailed cases and the conditions for effective implementation. The book includes interviews with major clients, providers and analysts, and a detailed analysis of the automation and future of work debate. The book provides a compelling and incisive, evidence-based perspective on the direction and management of service automation, taking trends through to 2025. Automation technologies like RPA, CA, and the newest Blockchain technologies are found to transform and elevate human work rather than eliminate it.

Reimagining Management Roger Tregear 2017-01-05 This book provides a straightforward, practical explanation of the theory, practice, and benefits of process-based management. Reviewers from across the globe have praised this book. Reimagining Management: "superb reference book that shows how to establish and implement BPM in any organization" "modern classic for the BPM space!' "Roger has unlocked the mystery of business process management" "Reimagining Management defines the missing link" Organizations need to step back from day-to-day functional issues and reimagine themselves as value-creation and delivery flows. Management needs its own disruption; the first transformation required is of management itself. A core principle of Reimagining Management is the primacy of process. This principle says that the only way any organization can create, accumulate, and deliver value to its customers, itself, and other stakeholders, is through collaboration across the

organization. Reimagining Management introduces the concepts of the 7Enablers of BPM and the Tregear Circles as part of a practical framework for the positive and controlled evolution of management practice; an approach to organizational management that focuses on the creation, accumulation, and delivery of value to customers and other stakeholders. Using this book as a guide, it's time to reimagine management.

Becoming Strategic with Robotic Process Automation Leslie P. Willcocks 2019-10-07

Reinventing Jobs Ravin Jesuthasan 2018-09-18 How to Optimize Human-Machine Work Combinations Your organization has made the decision to adopt automation and artificial intelligence technologies. Now, you face difficult and stubborn questions about how to implement that decision: How, when, and where should we apply automation in our organization? Is it a stark choice between humans versus machines? How do we stay on top of these technological trends as work and automation continue to evolve? Work and human capital experts Ravin Jesuthasan and John Boudreau present leaders with a new set of tools to answer these daunting questions. Transcending the endless debate about humans being replaced by machines, Jesuthasan and Boudreau show how smart leaders instead are optimizing human-automation combinations that are not only more efficient but also generate higher returns on improved performance. Based on groundbreaking primary research, Reinventing Jobs provides an original, structured approach of four distinct steps--deconstruct, optimize, automate, and reconfigure--to help leaders reinvent how work gets bundled into jobs and create optimal human-machine combinations. Jesuthasan and Boudreau show leaders how to continuously reexamine what a job really is, and they provide the tools for identifying the pivotal performance value of tasks within jobs and how these tasks should be reconstructed into new, more optimal combinations. With numerous examples and practical advice for applying the four-step process, Reinventing Jobs gives leaders a more precise, planful, and actionable way to decide how, when, and where to apply and optimize work automation.

The Fourth Industrial Revolution Klaus Schwab 2017 Between the 18th and 19th centuries, Britain experienced massive leaps in technological, scientific, and economical advancement

Audit Risk Alert AICPA 2020-02-04 This alert provides auditors with an overview of recent economic, industry, technical, regulatory, and professional developments that may affect how auditors conduct audits and other engagements. An entity's internal management can also use this alert to address areas of audit concern. Updates include: Economic and Industry Developments Legislative and Regulatory Developments Audit and Attestation Issues and Developments Revenue Recognition New Lease Standard Accounting for Financial Instruments Recent AICPA Independence and Developments

Business Process Management Workshops Ernest Teniente 2018-01-16 This book constitutes revised papers from the eleven International Workshops held at the 15th International Conference on Business Process Management, BPM 2017, in Barcelona, Spain, in September 2017: BPAI 2017 – 1st International Workshop on Business Process Innovation with Artificial Intelligence; BPI 2017 – 13th International Workshop on Business Process Intelligence; BP-Meet-IoT 2017 – 1st International Workshop on Ubiquitous Business Processes Meeting Internet-of-Things; BPMS2 2017 – 10th Workshop on Social and Human Aspects of Business Process Management; - CBPM 2017 – 1st International Workshop on Cognitive

Business Process Management; CCABPM 2017 - 1st International Workshop on Cross-cutting Aspects of Business Process Modeling; DeHMiMoP 2017 - 5th International Workshop on Declarative/Decision/Hybrid Mining & Modeling for Business Processes; QD-PA 2017 - 1st International Workshop on Quality Data for Process Analytics; REBPM 2017 - 3rd International Workshop on Interrelations between Requirements Engineering and Business Process Management; SPBP 2017 - 1st Workshop on Security and Privacy-enhanced Business Process Management; TAProViz-PQ-IWPE 2017 -Joint International BPM 2017 Workshops on Theory and Application of Visualizations and Human-centric Aspects in Processes (TAProViz'17), Process Querying (PQ'17) and Process Engineering (IWPE17). The 44 full and 11 short papers presented in this volume were carefully reviewed and selected from 99 submissions.

Robotic Process Automation Christian Czarnecki 2021-05-10 This book brings together experts from research and practice. It includes the design of innovative Robot Process Automation (RPA) concepts, the discussion of related research fields (e.g., Artificial Intelligence, AI), the evaluation of existing software products, and findings from real-life implementation projects. Similar to the substitution of physical work in manufacturing (blue collar automation), Robotic Process Automation tries to substitute intellectual work in office and administration processes with software robots (white-collar automation). The starting point for the development of RPA was the observation that - despite the use of process-oriented enterprise systems (such as ERP, CRM and BPM systems) - additional manual activities are still indispensable today. In the RPA approach, these manual activities are learned and automated by software robots, either by defining rules or by observing manual activities. RPA is related to business process management, machine learning, and artificial intelligence. Tools for RPA originated from dedicated stand-alone software. Today, RPA functionalities are also integrated into elaborated process management suites. From a conceptual perspective, RPA can be structured into input components (sensors in the wide sense), an intelligence center, and output components (actuators in the wide sense). From a strategic perspective, the impact of RPA can be related to the support of existing tasks, the complete substitution of human activities, and the innovation of processes as well as business models. At present, high expectations are related to the use of RPA in the improvement of software-supported business processes. Manual activities are learned and automated by software robots that interact with existing applications via the presentation layer. In combination with artificial intelligence (AI) as well as innovative interfaces (e. g., voice recognition) RPA creates a novel level of automation for office and administration processes. Its benefit potential reaches a return on investment (ROI) up-to 800% that is documented in various case studies.

Increasing Supply Chain Performance in Digital Society Leon, Ramona Diana 2022-06-03 Currently, the main operations of companies are either directly or indirectly interconnected in a global-world context. Competition has drifted from an individual to a supply chain basis, where digitalization plays a key role. Companies with better digital capabilities achieve sustainable competitive market advantages. In this context, companies must identify their current position in terms of digital capabilities, link these capabilities to supply chain performance, define their future desired competitive position and how their digital capabilities are going to help them to get there, and forecast their future desired performance not only at the individual company but also at the supply chain level. Increasing Supply Chain Performance in Digital Society considers innovative approaches to measure, manage, and project

towards the future of the digital capabilities of both individual companies and supply chains. It also examines the relations these have with performance being a practical tool to identify not only where they are today in terms of digital capabilities but also where they should be long term and the resources needed to get them there. Covering a range of topics such as artificial intelligence and risk management, this reference work is ideal for practitioners, researchers, scholars, business owners, industry professionals, academicians, instructors, and students.

Artificial Intelligence Harvard Business Review 2019 Companies that don't use AI to their advantage will soon be left behind. Artificial intelligence and machine learning will drive a massive reshaping of the economy and society. What should you and your company be doing right now to ensure that your business is poised for success? These articles by AI experts and consultants will help you understand today's essential thinking on what AI is capable of now, how to adopt it in your organization, and how the technology is likely to evolve in the near future. Artificial Intelligence: The Insights You Need from Harvard Business Review will help you spearhead important conversations, get going on the right AI initiatives for your company, and capitalize on the opportunity of the machine intelligence revolution. Catch up on current topics and deepen your understanding of them with the Insights You Need series from Harvard Business Review. Featuring some of HBR's best and most recent thinking, Insights You Need titles are both a primer on today's most pressing issues and an extension of the conversation, with interesting research, interviews, case studies, and practical ideas to help you explore how a particular issue will impact your company and what it will mean for you and your business.

Learning Robotic Process Automation Alok Mani Tripathi 2018-03-28 Design RPA solutions to perform a wide range of transactional tasks with minimal cost and maximum ROI Key Features A beginner's guide to learn Robotic Process Automation and its impact on the modern world Design, test, and perform enterprise automation task with UiPath Create Automation apps and deploy them to all the computers in your department. Book Description Robotic Process Automation (RPA) enables automating business processes using software robots. Software robots interpret, trigger responses, and communicate with other systems just like humans do. Robotic processes and intelligent automation tools can help businesses improve the effectiveness of services faster and at a lower cost than current methods. This book is the perfect start to your automation journey, with a special focus on one of the most popular RPA tools: UiPath. Learning Robotic Process Automation takes you on a journey from understanding the basics of RPA to advanced implementation techniques. You will become oriented in the UiPath interface and learn about its workflow. Once you are familiar with the environment, we will get hands-on with automating different applications such as Excel, SAP, Windows and web applications, screen and web scraping, working with user events, as well as understanding exceptions and debugging. By the end of the book, you'll not only be able to build your first software bot, but also you'll wire it to perform various automation tasks with the help of best practices for bot deployment. What you will learn Understand Robotic Process Automation technology Learn UiPath programming techniques to deploy robot configurations Explore various data extraction techniques Learn about integrations with various popular applications such as SAP and MS Office Debug a programmed robot including logging and exception handling Maintain code version and source control Deploy and control Bots with UiPath Orchestrator Who this book is for If you would like to pursue a career in Robotic Process Automation or improve the efficiency of your businesses by automating common

tasks, then this book is perfect for you. Prior programming knowledge of either
Visual Basic or C# will be useful.