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Making Mice Karen Rader 2018-06-05 Making Mice blends scientific biography, institutional history, and cultural history to show how genetically standardized mice came to play a central role in contemporary American biomedical research. Karen Rader introduces us to mouse "fanciers" who bred mice for different characteristics, to scientific entrepreneurs like geneticist C. C. Little, and to the emerging structures of modern biomedical research centered around the National Institutes of Health. Throughout Making Mice, Rader explains how the story of mouse research illuminates our understanding of key issues in the history of science such as the role of model organisms in furthering scientific thought. Ultimately, genetically standardized mice became icons of standardization in biomedicine by successfully negotiating the tension between the natural and the man-made in experimental practice. This book will become a landmark work for its understanding of the cultural and institutional origins of modern biomedical research. It will appeal not only to historians of science but also to biologists and medical researchers.

The Connected Customer Stefan H.K. Wuyts 2011-01-19 In today's connected consumer environment, customers are better informed and harder to please, but they also leave a more visible evidence trail in the form of improved databases and customer information. Consumers are increasingly interconnected through various sorts of social networks, a trend that is facilitated by recent advances in electronic media and telecommunication (i.e., MySpace, Facebook, Twitter and Cyworld). Consumers are also increasingly connected with brands and seek to play a more participative role in their relationship with companies, stimulating companies to reconsider how to connect with consumers. This book consists of a collection of chapters by thought-leaders in the field of marketing and beyond that deals with the rich facets of connectivity. This edited volume is a great source of research ideas and fresh theory building for academics and students in marketing and related fields who wish to understand this exciting field. It will be a source of inspiration for practitioners who are eager to take up the challenge and adapt their marketing strategies to the changing nature of consumer and business markets.

Practising Global Journalism John Herbert 2013-02-11 From this book, you will gain an understanding of the global media marketplace - the technology, the players and the issues. The role of news agencies, sources and networks are explored covering the issues of ethics, global media ownership and control. Find out how journalists are using the web and learn even newer ways to collect and communicate information. Essential reading for today's practising and trainee journalists. John Herbert examines the global environment in which journalists operate and describes the latest technology and its impact on print, broadcast and online journalism practice. Practising Global Journalism is a unique overview of the profession, providing a comparative study of journalism practice worldwide. Case studies are drawn from Europe, Australia, the Asia Pacific, South Asia, China, Africa and the Americas.

Marvel Doodles Marvel Book Group 2016-10-04 Younglings can draw, color, and create with all their favorite characters from the Marvel films. From Guardians of the Galaxy to Spider-Man, every page is packed with doodles. Readers can use their artistic powers to bring these sensational scenes to life!

Addressing Barriers to Learning Emmerentia Landsberg 2005 It covers a wider spectrum of barriers to learning than Engelbrecht's Inclusive Education in SA. The title covers the content of the Education White Paper 6.

Parliament in the Netherlands Netherlands. Staten-Generaal 1978

Multilingual Education and Sustainable Diversity Work Tove Skutnabb-Kangas 2013-06-17 This very original, inspirational book globalises our understanding of languages in education and changes our understanding of bilingual and multilingual education from something mostly western to being truly transnational: it spotlights the small, celebrates African and Asian cases of multilingual classrooms and demonstrates that such education is universally successful. Colin R. Baker, Pro Vice-Chancellor, Bangor University, Bangor, Wales, UK A norm-setting work on multilingual education, which combines theoretical perspectives with practical experience from different parts of the globe, this book demonstrates convincingly not only that multilingual education works, but also that, for most developing countries, there is no viable alternative. Ayo Bamgbose, Professor Emeritus, University of Ibadan, Nigeria This excellent volume brings to light the fascinating lived experiences of multilingual education in linguistically rich but resource impoverished countries, and offers important lessons from which we can all learn. Amy B. M. Tsui, Professor, Pro Vice-Chancellor & Vice President, The University of Hong Kong, Hong Kong This is a book of hope and inspiration. Documenting the significant shift that is taking place in countries around the world in the status and legitimacy of mother tongue-based multilingual education, it represents a giant step towards a "tipping point" where mother tongue-based multilingual education will be normalized as the preferred and, in fact, common sense option for educating the children of the world. Jim Cummins, The University of Toronto, Canada This important book challenges us to think about multilingual education from a different angle—this time putting the periphery

at the center. The effect is one of destabilizing old visions and imagining new worlds where multilingual education provides the backdrop for generous understandings of all peoples. Ofelia García, Program in Urban Education, Graduate Center/The City University of New York, USA There are regrettably few detailed accounts of successful elementary school instruction in the pupils' home language, which makes this book with its surprising examples (especially Ethiopia and Nepal but other third world cases) so relevant. Students of language education policy will learn a great deal about the possibility of multilingual education from the chapters of this important book. Bernard Spolsky, Professor Emeritus, Bar-Ilan University, Israel At least half of today's languages are marginalised and endangered and the attention of the world needs to be focused on these minor and minority languages together with the value of multilingualism. If the book succeeds in enhancing the consciousness of the world towards predicaments of the third world, then its efforts will have been amply rewarded. Debi Prasanna Pattanayak, Former Director, Central Institute of Indian Languages, India Drawing on the most powerful and compelling research data to date and connecting this research to linguistic human rights, this book explores the conditions and practices of robust bilingual and multilingual educational innovations in both system-wide and minority-settings and what it is that makes these viable. It demonstrates how, in countries where educational practices are inclusive of linguistic diversity and responsive to local conditions and community participation, implementation of bilingual education even within limited budgetary investment can be successful.

Bauman and contemporary sociology Ali Rattansi 2017-08-01 This is the first single-authored critical engagement with the major works of Zygmunt Bauman. Where previous books on Bauman have been exegetical, here an unwavering light is shone on key themes in the sociologist's work, exposing serious weaknesses in Bauman's interpretations of the Holocaust, Western modernity, consumerism, globalisation and the nature of sociology. The book shows how Eurocentrism, the neglect of issues of gender and a lack of awareness of the racism faced by Europe's non-white ethnic minorities seriously limit Bauman's analyses of Western societies. At the same time, it points to Bauman's repeated insistence on the need for sociologists to take a moral stance in favour of the world's poor and downtrodden as being his most valuable legacy. The book will be of great interest to sociologists. Its readability will be valued by undergraduates and postgraduates and it will attract a readership well beyond the discipline.

Everyday Racism Philomena Essed 1990 "The first group of [U.S.] interviews presented here took place in the Bay Area in California, in 1981. The experiences of these women should not be considered fully representative of the broader American situation. This area is traditionally considered "tolerant" and "mild" in terms of racism. In the 1960s, it was one of the most important centers of black resistance"--Page 145.

Handbook of Cognition and Emotion Michael D. Robinson 2013-03-29

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Comprehensively examining the relationship between cognition and emotion, this authoritative handbook brings together leading investigators from multiple psychological subdisciplines. Biological underpinnings of the cognition-emotion interface are reviewed, including the role of neurotransmitters and hormones. Contributors explore how key cognitive processes -- such as attention, learning, and memory -- shape emotional phenomena, and vice versa. Individual differences in areas where cognition and emotion interact -- such as agreeableness and emotional intelligence -- are addressed. The volume also analyzes the roles of cognition and emotion in anxiety, depression, borderline personality disorder, and other psychological disorders.

The Roman Imperial Army of the First and Second Centuries A.D. Graham Webster 1998 This classic work of scholarship scrutinizes all aspects of Roman military forces throughout the Roman Empire, in Europe, North Africa, and the Near and Middle East. Graham Webster describes the Roman army's composition, frontier systems, camps and forts, activities in the field (including battle tactics, signaling, and medical services), and peacetime duties, as well as the army's overall influence in the Empire. First published in 1969, the work is corrected and expanded in this third edition, which includes new information from excavations and the finding of contemporary scholars. Hugh Elton provides an introduction surveying scholarship on the Roman army since the last edition of 1985.

Caribbean Land and Development Revisited J. Besson 2007-06-25 The book is an interdisciplinary collection of fifteen essays, with an editorial introduction, on a range of territories in the Commonwealth, Francophone, and Hispanic Caribbean. The authors focus on land and development, providing fresh perspectives through a collection of international contributing authors.

News, Newspapers and Television Alastair Hetherington 1985-10-25

Neuroimaging of Pain Luca Saba 2017-06-08 Authored by world renowned scientists, this book expertly reviews all the imaging techniques and exciting new methods for the analysis of the pain, including novel tracers, biomarker, metabolomic and gene-array profiling, together with cellular, genetic, and molecular approaches. Recent advances in human brain imaging techniques have allowed a better understand of the functional connectivity in pain pathways, as well as the functional and anatomical alterations that occur in chronic pain patients. Modern imaging techniques have permitted rapid progress in the understanding of networks in the brain related to pain processing and those related to different types of pain modulation. Neuroimaging of Pain is designed to be a valuable resource for radiologists, neuroradiologists, neurologists and neuroscientists, working in hospitals and universities from junior trainees to consultants.

Twin Cities Noir Julie Schaper 2013 Presents a collection of short stories featuring noir and crime fiction about the Twin Cities, by such mystery writers as Pete Hautman, Mary Sharratt, Quinton Skinner, and Brad Zellar.

Scientific and Engineering C++ John J. Barton 1994 Scientific and Engineering C++ brings the power of C++ to science and engineering programming. Highlights: builds on knowledge of both FORTRAN and C, the languages most familiar to scientists and engineers; systematically treats object-oriented programming, templates, and the C++ type system; relates the C++ programming process to expressing commonality in the design and implementation of programs; describes how to use existing FORTRAN and C subroutine libraries to implement C++ classes; introduces advanced techniques coordinating templates, inheritance, virtual function interfaces, and exceptions in substantive examples; provides examples, including an extensive family of array classes, smart pointers, class wrappers for LAPACK, classes for abstract algebra and dimensional analysis, function objects, exploiting existing C and FORTRAN libraries, automatic differentiation, and data analysis via nonlinear least squares using the singular value decomposition; and references key sources of new programming ideas and C++ programming techniques. Scientific and Engineering C++ will help engineers and scientists fluent in FORTRAN or C; professional programmers using C or C++ who are looking for a new, systematic discussion of C++ for object-oriented programming; and advanced programmers who are interested in sophisticated C++ programming techniques.

Dutch Racism Philomena Essed 2014-03-01 Dutch Racism is the first comprehensive study of its kind. The approach is unique, not comparative but relational, in unraveling the legacy of racism in the Netherlands and the (former) colonies. Authors contribute to identifying the complex ways in which racism operates in and beyond the national borders, shaped by European and global influences, and intersecting with other systems of domination. Contrary to common sense beliefs it appears that old-fashioned biological notions of "race" never disappeared. At the same time the Netherlands echoes, if not leads, a wider European trend, where offensive statements about Muslims are an everyday phenomenon. Dutch Racism challenges readers to question what happens when the moral rejection of racism loses ground. The volume captures the layered nature of Dutch racism through a plurality of registers, methods, and disciplinary approaches: from sociology and history to literary analysis, art history and psychoanalysis, all different elements competing for relevance, truth value, and explanatory power. This range of voices and visions offers illuminating insights in the two closely related questions that organize this book: what factors contribute to the complexity of Dutch racism? And why is the concept of racism so intensely contested? The volume will speak to audiences across the humanities and social sciences and can be used as textbook in undergraduate as well as graduate courses. Philomena Essed is professor of Critical Race, Gender and Leadership studies, Antioch University (USA), PhD in Leadership and Change Program. Her books and edited volumes include *Everyday Racism; Understanding Everyday Racism, Race Critical Theories; A Companion to Gender Studies* ("outstanding" 2005 CHOICE award); and, *Clones, Fakes and Posthumans: Cultures of Replication*. Isabel Hoving is diversity officer at the Leiden University and affiliated with the Department of Film and Literary Studies of Leiden University. Her books include *In Praise of New Travellers, Veranderingen van het alledaagse*, and several other volumes on migration, Caribbean literatures, African literature

and art. In addition to her academic work, she is an awarded youth writer.

In and Out of Suriname Eithne B. Carlin 2014-11-28 This title will be available online in its entirety in Open Access *In and Out of Suriname: Language, Mobility and Identity* offers a fresh multidisciplinary approach to multilingual Surinamese society, that breaks through the notion of bounded ethnicity enshrined in historical and ethnographic literature on Suriname.

Chinese New Migrants in Suriname Paul B. Tjon Sie Fat 2009-09-01 This book covers various aspects of New Chinese Migration in Suriname in the 1990s and early 2000s. It is an ethnography of New Chinese Migrants in the context of South- South migration, but also a first ethnography of Chinese in Suriname, as well as an analysis of Surinamese ethnic discourse and ethnopolitics. Starting in the 1990s, renewed immigration from China changed the dynamics of the Surinamese Chinese community, which developed from a Hakka enclave to a culturally and linguistically diverse, modern Chinese migrant group. Local positioning strategies of Chinese had always depended on ethnic entrepreneurship and political participation, but were now complicated by anti-immigrant sentiments.

Amnesty International Report 2008 Amnesty International 2008 This annual report documents human rights abuses by governments and armed opposition groups in 150 countries across the world. It provides an invaluable reference guide to international human rights developments.

Journal, &c Jan van Riebeeck 1897

USB Embedded Hosts Jan Axelson 2011-11-01 Developers who want to access USB devices from their embedded systems will find a helpful resource in *USB Embedded Hosts: The Developer's Guide*. This new book from the author of *USB Complete* shows how small systems can take advantage of the same wealth of USB devices available to conventional PCs. The book begins with a review of USB host communication protocols. Readers then learn which USB host requirements are relaxed for embedded systems and what new requirements some embedded systems must meet. To help in selecting a development platform, the book explores available hardware and software for USB host communications in small systems. The heart of the book focuses on communicating with USB devices. The topics (with example code) include USB drives, keyboards, virtual serial ports, network bridges, mics, speakers, video cameras, and printers, plus devices that don't fit defined USB classes. Also discussed are systems that support both USB host and device functions. The example code is written for the BeagleBoard-xM open development board using a distribution of Linux targeted to small systems. Also covered is how to use Linux commands and utilities to learn about, monitor, and debug communications with USB devices.

A Dictionary of Military Uniform W. Y. Carman 1977

Atlas of the Languages of Suriname Eithne Carlin 2002 Studie over de talen in

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Suriname.

Hunters and Herders of Southern Africa Alan Barnard 1992-02-28 A study of the influence of environment on culture and social organization among the Khoisan, a cluster of southern African peoples, comprised of the Bushmen or San "hunters," the Khoekhoe "herders", and the Damara, (also herders).

150 ECG Problems E-Book John Hampton 2013-07-24 This book offers 150 12-lead ECGs and rhythm strips, each with a clinical case history and question. The full ECG is reproduced and a study of it with the case history should be enough to give an answer. On the back the case is examined, with a description of the main features of the ECG along with a clinical interpretation and a "what to do" section. The cases are graded in difficulty. The unique page size allows presentation of all 12-lead ECGs across a single page for clarity. Several of the cases incorporate chest X-rays and coronary angiograms illustrating the appearances that are associated with various cardiac conditions. All the cases are graded in difficulty and are cross-referenced to the new editions of ECG Made Easy and ECG in Practice for further information. For this Fourth Edition over 30 new ECGs have been included, mainly to provide clearer examples, though the book deliberately retains some technically poor records to maintain a 'real-world' perspective.

Social Justice through Multilingual Education Tove Skutnabb-Kangas 2009-08-20 The principles for enabling children to become fully proficient multilinguals through schooling are well known. Even so, most indigenous/tribal, minority and marginalised children are not provided with appropriate mother-tongue-based multilingual education (MLE) that would enable them to succeed in school and society. In this book experts from around the world ask why this is, and show how it can be done. The book discusses general principles and challenges in depth and presents case studies from Canada and the USA, northern Europe, Peru, Africa, India, Nepal and elsewhere in Asia. Analysis by leading scholars in the field shows the importance of building on local experience. Sharing local solutions globally can lead to better theory, and to action for more social justice and equality through education.

The First People of the Cape Alan Mountain 2003 This beautifully illustrated book tells the story of the indigenous people of the Western Cape. The past is vividly brought to life through the stories and photos, and information about heritage sites is included

Ennio Morricone Alessandro De Rosa 2019-02-01 Master composer Ennio Morricone's scores go hand-in-hand with the idea of the Western film. Often considered the world's greatest living film composer, and most widely known for his innovative scores to *The Good, the Bad, and the Ugly* and the other Sergio Leone's movies, *The Mission*, *Cinema Paradiso* and more recently, *The Hateful Eight*, Morricone has spent the past 60 years reinventing the sound of cinema. In *Ennio Morricone: In His Own Words*, composers Ennio Morricone and Alessandro De Rosa present a years-long discussion of life, music, and the marvelous and

unpredictable ways that the two come into contact with and influence each other. The result is what Morricone himself defines: "beyond a shadow of a doubt the best book ever written about me, the most authentic, the most detailed and well curated. The truest." Opening for the first time the door of his creative laboratory, Morricone offers an exhaustive and rich account of his life, from his early years of study to genre-defining collaborations with the most important Italian and international directors, including Leone, Bertolucci, Pasolini, Argento, Tornatore, Malick, Carpenter, Stone, Nichols, De Palma, Beatty, Levinson, Almodóvar, Polanski and Tarantino. In the process, Morricone unveils the curious relationship that links music and images in cinema, as well as the creative urgency at the foundation of his experimentations with "absolute music". Throughout these conversations with De Rosa, Morricone dispenses invaluable insights not only on composing but also on the broader process of adaptation and what it means to be human. As he reminds us, "Coming into contact with memories doesn't only entail the melancholy of something that slips away with time, but also looking forward, understanding who I am now. And who knows what else may still happen."

Translanguaging O. Garcia 2013-11-29 Winner of the British Association of Applied Linguistics Book Prize 2014 This book addresses how the new linguistic concept of 'Translanguaging' has contributed to our understandings of language, bilingualism and education, with potential to transform not only semiotic systems and speaker subjectivities, but also social structures.

On Route in South Africa B. P. J. Erasmus 1995 On Route in South Africa is an invaluable guide and companion to travel in this country. The book tours the length and breadth of South Africa, recounting the stories and legends, both amusing and tragic, of every hamlet, village, town and city. '

The Rights of Indigenous Peoples and Maroons in Suriname Ellen-Rose Kambel 1999 This volume describes and analyses the Surinamese legal system as it relates to the rights of indigenous peoples and Maroons. The rights of these peoples have not been systematically addressed in this context before, nor have they ever been the subjects of extensive academic research. The book provides a good starting point for discussions of the rights of indigenous peoples and Maroons, hopefully leading to a full recognition of their rights in Suriname.

Double Play Frank Martinus Arion 1998-01-01 A marathon game of dominoes, lasting from early morning to dusk, and involving four men for whom the game is a trigger for social, political and sexual rivalries against a background of colonial unrest. A complacent bailiff and his feckless taxi-driver partner are deserted by their wives for a mixture of personal and idealistic reasons, and the resulting turmoil leads on to murder and suicide as the tensions work themselves out. As well as being a novel of character, *Double Play* offers a powerful picture of colonial attitudes in the mid-twentieth century.

So Much Reform, So Little Change Charles M. Payne 2008 This frank and courageous book explores the persistence of failure in today's urban schools.

At its heart is the argument that most education policy discussions are disconnected from the daily realities of urban schools, especially those in poor and beleaguered neighborhoods. Charles M. Payne argues that we have failed to account fully for the weakness of the social infrastructure and the often dysfunctional organizational environments of urban schools and school systems. The result is that liberals and conservatives alike have spent a great deal of time pursuing questions of limited practical value in the effort to improve city schools. Payne carefully delineates these stubborn and intertwined sources of failure in urban school reform efforts of the past two decades. Yet while his book is unsparing in its exploration of the troubled recent history of urban school reform, Payne also describes himself as “guardedly optimistic.” He describes how, in the last decade, we have developed real insights into the roots of school failure, and into how some individual schools manage to improve. He also examines recent progress in understanding how particular urban districts have established successful reforms on a larger scale. Drawing on a striking array of sources—from the recent history of various urban school systems, to the growing sophistication of education research, to his own experience as a teacher, scholar, and participant in reform efforts—Payne paints a vivid and unmistakably realistic portrait of urban schools and reforms of the past few decades. *So Much Reform, So Little Change* will be required reading for everyone interested in the plight—and the future—of urban schools.

Global Education Monitoring Report 2020 UNESCO 2020-07-07 This publication assesses progress towards Sustainable Development Goal 4 (SDG 4) on education and its ten targets, as well as other related education targets in the SDG agenda. It addresses inclusion in education, drawing attention to all those excluded from education, because of background or ability. The report is motivated by the explicit reference to inclusion in the 2015 Incheon Declaration, and the call to ensure an inclusive and equitable quality education in the formulation of SDG 4, the global goal for education. It reminds us that, no matter what argument may be built to the contrary, we have a moral imperative to ensure every child has a right to an appropriate education of high quality.

Complexity and Dynamics Wikipedians 2017

Language Proficiency in Native and Non-native Speakers Jan H. Hulstijn 2015-02-15 This book, written for both seasoned and novice researchers, presents a theory of what is called Basic and Higher Language Cognition (BLC and HLC), a theory aimed at making some fundamental issues concerning first and second language learning and bilingualism (more) empirical. The first part of the book provides background for and explication of the theory as well as an agenda for future research, while the second part reports on selected studies of language proficiency in native speakers, as well as non-native speakers, and studies of the relationship between literacy in a first and second language. Conceptual and methodological problems in measuring language proficiency in research on second language acquisition and bilingualism are also discussed. Further, the notion of levels of language proficiency, as rendered by the

Common European Framework of Reference for Languages (CEFR), is critically examined, suggesting ways of empirically investigating a number of questions that the CEFR raises but is not capable of answering.

Human Rights in Language and STEM Education Zehlia Babaci-Wilhite 2016-03-22
This volume explores the challenges of teaching and learning Science, Technology, Engineering and Mathematics (STEM) subjects in local languages and local contexts in a range of countries around the world. Many countries around the world, including African countries, have been largely excluded from the transformation that is going on in STEM pedagogy in the USA, where the emphasis is on the importance of language choice and the development of English Language Learner (ELL). STEM subjects in many parts of the world have been taught in a global language, mainly English, rather than using a local language and local curriculum. This creates pedagogical challenges to the teaching of STEM. The contributions to this book review evidence and arguments for the teaching of STEM subjects in local languages and several chapters make this case that this should be considered a human right, both in national educational programs and in development aid. Working across disciplines and domains has the potential to lead to new understanding and the removal of barriers to progress with the ultimate goal of creating solutions to persistent problems in education. Cross-disciplinary work in science, language and literacy has shown much promise and demonstrated the importance of developing language along with disciplinary knowledge. This volume provides a deep dive into this topic, with articles by several scholars in the field of language in STEM.” – Jaqueline Barber, Director of the Learning Design Group at the Lawrence Hall of Science, University of California-Berkeley, USA “In an increasingly technological world, STEM Education has become a priority on national agendas and in educational institutions. Meaningful access to STEM education can enable or hinder young people from gaining entry into the world of work. It is against this backdrop that the edited collection, Human Rights and Language in STEM Education, needs to be welcomed. The various chapters tackle the big questions of access and many others. This edited collection is required reading for all those working in STEM and for policy makers who tend to see language and STEM as binaries, rather than as interdependent.” – Zubeida Desai, Professor and Dean of Education, University of the Western Cape, South Africa This volume by researchers from 10 countries provides a thought-and-action provoking multidimensional analysis of issues on the dignity of the use of STEM subjects in local education in the perspective of human rights. This book is especially recommended to researchers and education policy makers in such areas as STEM Educational Theory and Praxis, Human Rights, Future/sustainable Development, Science and Technology Literacy. May it inspire similar volumes in today’s politically ebullient world.” – Francisco Gomes de Matos, Professor Emeritus of Linguistics, human linguistic rights scholar, Federal University of Pernambuco, Recife, Brazil.

The Rescue Artist Edward Dolnick 2010-11-16 In the predawn hours of a gloomy February day in 1994, two thieves entered the National Gallery in Oslo and made off with one of the world's most famous paintings, Edvard Munch's *Scream*. It

was a brazen crime committed while the whole world was watching the opening ceremonies of the Winter Olympics in Lillehammer. Baffled and humiliated, the Norwegian police turned to the one man they believed could help: a half English, half American undercover cop named Charley Hill, the world's greatest art detective. *The Rescue Artist* is a rollicking narrative that carries readers deep inside the art underworld -- and introduces them to a large and colorful cast of titled aristocrats, intrepid investigators, and thick-necked thugs. But most compelling of all is Charley Hill himself, a complicated mix of brilliance, foolhardiness, and charm whose hunt for a purloined treasure would either cap an illustrious career or be the fiasco that would haunt him forever.

BiSL® - A Framework for Business Information Management – 2nd edition Remko van der Pols & Frank van Outvorst & Ralph Donatz 2012-04-15 This book describes a process framework for business information management: the Business Information Services Library (BiSL®) – a public domain standard that is consistent with the IT Infrastructure Library (ITIL) and Application Services Library (ASL). BiSL establishes a bridge between IT and business processes, and between business information administrators and information managers. The BiSL process model provides an insight into all of the primary processes within their field of operations and into the relationship between the various processes. It offers a starting point for the improvement of these processes using best practices, amongst other things, and it provides uniform terminology. This book explains BiSL, a process framework for business information management, encompassing the best way to manage and execute business information management in day-to-day practice, and explains how the framework BiSL can help to improve business processes and the alignment of business and IT. Additional Training material is available for free for APMG accredited trainers. If you want to have this sent to you, please send an e-mail to: info@vanharen.net By this book is a separate file (free, via internet) available: • All images in the book, in Powerpoint format. Click on the button Training Material by the book on our website.